



MINOR INJURY & ILLNESS CLINIC



Phillip Island Health Hub 50 - 54 Church Street, Cowes 3922
Phone 5951 2101 www.basscoasthealth.org.au



Frequently Asked Questions

When will the Minor Illness & Injury Clinic open?

The clinic will be opened from 10pm on the 21st of December 2018.

Who will the Minor Illness & Injury Clinic be staffed by?

One doctor, one nurse and a receptionist.

Where is the Minor Illness & Injury Clinic?

Bass Coast Health's Phillip Island Health Hub
50 - 54 Church Street, Cowes VIC 3922.

What are the opening hours at the Minor Illness & Injury Clinic?

The Clinic is open 24 hours a day, 7 days a week.

What cost is involved?

There is no cost for the doctor or the nurse. There may be some costs associated with medications or medical aids.

What treatment will the Minor Illness & Injury Clinic provide?

Treatment will be available for minor medical conditions such as minor cuts and burns, fever, mild earaches, sprains and strains, rashes and infections.

What is the difference between a GP Clinic and the Minor Injury & Illness Clinic?

The Minor Injury & Illness Clinic offers a limited service with one doctor and one nurse, with telemedicine to Wonthaggi Hospital.

The Minor Injury & Illness Clinic treats minor ailments only. A GP Clinic has more doctors and nurses, so it can treat more patients. It also provides continuous care by the same health provider.

What if I have chest pain?

Call 000 immediately. The Minor Illness & Injury Clinic does not have the capacity to treat serious medical conditions

Is the Clinic able to treat fractures?

There are no radiology services on site. Fractures will need x-rays, so call 000 or go to Wonthaggi Hospital.

What will happen when I arrive at the Minor Illness & Injury Clinic ?

You will be seen by a receptionist, then a nurse who will ask some questions and assess your injury or illness to determine your needs. This is known as Triage.

Will the Urgent Care Service be open?

The Urgent Care Service is in the design phase and will be open at the Phillip Island Health Hub by Easter 2019.

Will the Urgent Care Service be able to treat more serious conditions?

It will have a number of treatment bays, including one resuscitation bay. However people experiencing chest pain or other high-risk symptoms should always ring 000.

When will the Community Hospital be built?

BCH and DHHS will commence planning in 2019.

How can I get the latest news about what's happening with the Phillip Island Health Hub, 24/7 health care on Phillip Island and the Phillip Island Community Hospital?

Email nikki.loughran@basscoasthealth.org.au to go onto the email list for the 'Friends of the Health Hub'.